

Semitronics

First phase

➤ Admin

- Login
- Catalog

The catalog is combined of category, product attribute, product and manufacturer modules. With the help of this modules, you will be able to manage your marketplace product catalog effortlessly.

1. Catagoties

The category module is divided into three sub-modules like group, sub-group, and category. Category group is the grandparent and the first step to organizing the product listings, under a *category group* there can be many *sub-groups* and finally, a sub-group can hold many *categories*.

2. Products

The catalog product contains mainly the **generic** item description and some set of **rules** to help merchants to add listings under the product. A single catalog product can have an **unlimited number of listings** by different vendors. If you **deactivate** the product here, all listings of the product will be offline from the storefront marketplace.

3. Manufactures / Brands

Manage manufacturers or brands from this section. Marketplace visitor will be able to visit the **BRAND** page to see all listing from the same brands but different vendors.

▪ Order

- This is your order handling back office. You can also create new orders from this section. You'll see orders in three different lists:
 1. All Orders
 2. Unpaid Orders
 3. Unfulfilled Orders
- List Cart Product details

- Order Cancellation Details

- Customer /Buyer

Manage registered customers .

- Vendor

Sometime you may want to add a vendor from the back office . To create a new vendor, you just have to provide some basic information and the system will send an email with instructions to the vendor to complete the registration process.

Admin have full control to manage vendors from your admin panel.

1. Merchants/seller
2. Shop

- Support desk

- Manage Message

Communication with Customer and seller.

- Dispute

A customer can open a dispute to an order if they are not satisfied with your item.

- Refund

When a customer opens a dispute he/she can also request for a partial or full refund of the order total. You can also initiate a refund for an order from your admin panel.

If you've proper permission, you can either approve or decline the refund request in this section.

- Promotions

Set deals and offers

- Settings

- User role

A user must have a role to get access to this system. Vendor admin can create users using Bussiness type roles to manage

their store. You can also allow vendors to create their own user roles with own permission set.

- System settings

Configure your brand information like payment methods, business area, currency, Languages etc.

- Reports

- Performance

The key performance indicator will show you how many vendors are currently registered and how many of them are paying.

- Visitors

the system has a basic visitor tracking features to give you some information about visitors.

- Sales report about Order, Payment and Product

- Manage

- Pages

- Blog

- FAQ

- Email Templates

Seller/ Merchant

- Registration – Approval request goes to admin

- Login for registered Seller

- Catalog

- Manage products

- Manage Manufactures / Brands

- Stoke

This is your stock management back office from where you can manage your inventories, suppliers, and warehouses

- Inventories

On the inventory section the system divides your inventories into three different lists:

1. Active listing
2. Inactive listing
3. Out of stock

- Warehouse

You can add all of your warehouses in the system. When you add new inventory you'll be able to select the warehouse the item will ship from.

- Supplier

You can add all of your supplier profile into the system. When you add new inventory you'll be able to select a supplier.

- Order

- This is your order handling back office. You can also create new orders from this section. You'll see orders in three different lists:

1. All Orders
2. Unpaid Orders
3. Unfulfilled Orders

- List Cart Product details

- Order Cancelation Details

- Delivery Boy

- Add delivery boy
- Edit delivery boy details
- Delete delivery boy details
- View
- Activate or deactivate

■ Shipping

This section is to setup all your shipping related modules like shipping zone, cost, carrier, packaging etc.

○ Carriers

You can add shipping carriers and link them to your shipping rates. Customers will see the linked carrier when they select the shipping option.

○ Packaging

Packaging is an optional feature but it always recommended to offer some packaging option to buyers. Sometimes customers buy something for a special gift to someone, so they will be happy if you have some kind of gift wrap to offer.

○ Shipping zone

Shipping zones are the area you doing business. Customers only from this zones can buy from your store. You can have as many shipping zones you want and also you can create a worldwide (rest of the world) shipping zone to cover the areas that are not in any of your other shipping zones.

■ Promotions

Set the validity time period, total quantity, how many times a single buyer can get the discount and more control. The coupon value can a fixed amount or a percentage of the total order amount.

■ Settings

○ User role

You can create a user role that belongs to the platform or merchant. Platform type roles can be permitted to access platform modules and common modules like category module and tax module.

○ Tax

This section is for listing your tax profiles. Create tax profiles and later when you will create shipping zone you'll need this profiles to link with the shipping zones.

- Configuration

The first should be to update your brand information like business name, logo, cover image, physical location etc.

- Reports

- Performance

The key performance indicator will show you how you are doing

Second Phase- Service Module

Admin

- Manage service categories

- Providers

- Manage provider type
 - Manage service Providers details
 - Manage provider request

- Services

- List and manage service Request
 - Control service reviews

- Booking

- List and manage booking details.
 - Show payment status and booking status